

TERMS AND CONDITIONS FOR IN-PERSON EVENT BOOKINGS

Reservation Confirmation:

- Prior registration is required to attend our free CPD Seminars and events.
- Your reservation will be confirmed via email upon successful registration.

Overbooking:

- For high demand events, we may overbook to account for potential no-shows and maximise on the day attendance.
- While our goal is to accommodate as many attendees as possible, there is a small risk that some individuals may be refused entry if the venue reaches full capacity.

Priority Access:

- Priority entry will be given to registered participants who arrive early, and it is recommended to arrive well before the scheduled start time to secure your seat.

Admittance Guarantee:

- While we strive to accommodate all registered attendees, admission is on a first-come, first-served basis.
- Registration does not guarantee entry if the venue is at full capacity.

Late Arrival Policy:

- To avoid any inconvenience, we recommend arriving at least 10 minutes before the event begins.
- Latecomers may risk losing their reserved seats to individuals on the waiting list or those without reservations.

No-Show Impact:

- If you are unable to attend, please inform us as soon as possible to allow individuals on the waiting list the opportunity to attend.

Refusal of Entry:

- In the rare event where the venue reaches full capacity, we reserve the right to refuse entry to individuals, even if they have registered.

Cancellation and Refund:

- Registrations for free seminars and events are non-transferable.